

# Huddle for UK Government & Public Sector

The UK's most trusted solution for collaboration and file sharing in the cloud



## How Huddle is used

### Secure file sharing & information publishing

From policy sharing to the collection of data at site inspections, enable the secure management and sharing of content between internal and external stakeholder, and across desktop and mobile devices.

### Multi-agency collaboration

Better coordinate activity -: O <> @ 01881 5 across multiple agencies through the cloud. Work collaboratively around individual cases, encourage the exchange of ideas and keep track of tasks and deliverables.

### Supplier management

Securely manage tenders with internal and external stakeholders and control the large volume of bid and proposal documentation that accompanies your external supplier contracts.

*"[Huddle] was more exciting and had far more potential than its counterparts."*

The Commonwealth

*"When we need to communicate to local authorities, our preferred method is Huddle."*

Department for Work & Pensions

## Introduction

Huddle is the most trusted cloud-collaboration solution for UK government and public sector organisations - helping teams to securely collaborate on documents, manage external suppliers, share files, deliver multi-agency projects, and increase the mobile productivity of employees. Huddle always guarantees UK data sovereignty<sup>1</sup> and provides a full and transparent audit trail of all action and activities that take place around your data.

Huddle is available in three versions, dependent on the organisation, the use case and the level of data confidentiality required.

### 1. Huddle PSN Certified

The PSN (Public Services Network) is the government's high-performance network, which helps public sector organisations work together, reduce duplication and share resources. Public sector organisations with access to the PSN can access compliant services, such as Huddle, over the PSN with confidence that the services they use will work without problems and that their data is protected.

Huddle PSN Certified is secure to handle data rated at OFFICIAL under the Government Security Classification Policy (GSC), to protect it against common threats such as opportunistic hackers and abuses of business processes, while remaining proportionate and aligned with the wider business goals of your organisation.

Huddle PSN Certified is hosted within the government's cloud platform, Government Secure Application Environment (GSAE), and maintained by EFCO Services. This secure environment meets all requirements for the sharing of information across departments and the public sector. Access can be remote, supporting mobile working, or from the office, providing users with agility and flexibility, without compromising on security.

### 2. Huddle Official

Huddle Official is available for government and public sector organisations that don't have PSN access. It meets the same data protection rating as Huddle PSN Certified (OFFICIAL), allowing you to collaborate and share all forms of content in the cloud with confidence, and with the assurance that your data is protected from common threats.

Under the classification, as defined in the Government Security Classification Policy (GSC), the OFFICIAL classification recognises the value of your data and anticipates the need to defend your data or services against compromise by attackers. This includes routine business operations and services, some of which could have damaging consequences if lost or stolen. More than 90% of the information that is created or processed by the public sector falls with this category, making Huddle a proven and perfect solution for organisations looking to use the cloud to collaborate and share files across teams, departments or multiple agencies.

<sup>1</sup> UK data residency within the PSN Certified and Official versions only. Huddle Standard stores data within the EU.

Unlike many commercially available tools, Huddle has its own ISO27001 certificate, ensuring best practice around our Information Security Management, as well as separate certification for our data centre environments (which maintain data sovereignty by only hosting your data in secure UK data centres).

### 3. Huddle Standard

Designed for users whose data sits outside of government security classifications, Huddle Standard delivers a convenient, easy-to-use solution for smaller teams looking to leverage cloud technology for project management, collaboration, file sharing and increased mobility.

Your data is still protected to the highest standard, with security spanning administrative, technical and physical safeguards. All data is hosted within the EU to meet your data protection obligations, and, unlike many other collaboration providers, both Huddle and our data centre partners have their own independent ISO27001 certifications to ensure the quality of our Information Security Management procedures.

|                          | Huddle PSN | Huddle Official | Huddle Standard |
|--------------------------|------------|-----------------|-----------------|
| Data centre location     | UK         | UK              | EU              |
| Unlimited workspaces     | Yes        | Yes             | Limited to 15   |
| Customer success manager | Yes        | Yes             | No              |
| Storage limit            | 1TB        | 1TB             | 100GB           |
| Pilot licenses available | No         | Yes             | Yes             |
| PSN certified            | Yes        | No              | No              |
| Custom branding          | Yes        | Yes             | No              |
| Encryption at rest       | Yes        | Yes             | No              |
| API access               | No         | Yes             | No              |
| SSO                      | Yes        | Yes             | No              |
| On-site training         | Yes        | Yes             | No              |

### Confidence to collaborate

All Huddle versions adhere to our strict security guidelines to give you the confidence to collaborate in the cloud. Our data centres are certified to the highest standards to ensure the confidentiality, integrity and availability of your data and all adhere to strict certifications spanning access control, data encryption and threat protection.

Data is always encrypted in motion with high-grade SSL and at rest with 256-bit AES. For those that need to maintain complete control, Huddle provides a full suite of administrative controls to help you manage user authentication access and auditing.

[sales@huddle.com](mailto:sales@huddle.com)  
[www.huddle.com](http://www.huddle.com)

“Huddle saves us more than £100k annually in resources.”

Department of Energy & Climate

“Huddle is saving us a huge amount of time, money and effort.”

NHS Stockport Clinical Commissioning Group

“Huddle is quick to deploy and easy to use, totally secure and drives collaboration.”

East Renfrewshire Council

80% of central government departments use Huddle, making it the most trusted cloud-collaboration solution for UK government and public sector organisations.

